# **Justin P. Gonzalez**

**401 S. Emporia 316-265-5211 ext. 208**

Wichita, KS 67202 **wwrf.jgonzalez@outlook.com**

Telecommunications Technician / Front Line Manager / Accounts Payable & Receivable / Carpentry

SUMMARY OF QUALIFICATIONS

* Extremely hard working and enjoys taking on new challenges
* Management experience
* Strong sense of honesty and responsibility
* Ambitious and energetic employee
* Self-motivated and diligent worker
* Very punctual with a strong work ethic
* Great attention to detail
* Eager and willing to accept any overtime opportunities
* Comfortable working alone or in a team environment
* Actively use critical thinking while challenged with complex problems

WORK EXPERIENCE

* Communication Integrity Group Technician/Customer Care Olathe, KS 2013 – 2015
* Ran Cat5 and Cat6 cable
* Troubleshoot onsite issues
* Programmed and updated Avaya and Comdial phone system
* Researched other systems for troubleshooting purposes
* Responded to customer’s trouble tickets and concerns about scheduled technicians
* Scheduled technicians
* Independently connected with clients on a daily bases
* Fairways Kansas City Accounts Payable/Receivable Emporia, KS 2009 – 2011
* Received and processed invoices
* Sent Invoices and payables
* Created company logos and letterhead
* Entered data for all accounts
* Johnny’s Hickory House BBQ Front Line Manager Mission, KS 2006 – 2016
* Supervised a team of 5 or more employees to fulfill business operations
* Solved Inventory issues and ordered accordingly
* Interacted with customer base and maintained a positive image
* Established and trained new employees as well as evaluated progress
* Insured the highest level quality service for customer possible

EDUCATION

* UMKC Business Administration Kansas City, MO 2012 – 2014
  + 60 credit hours completed
* Green Bush NCCER Certificate Norton, KS 2012 – 2014
  + Carpentry Level 1
  + Core Curriculum
* Johnson County CC Business Administration Overland Park, KS 2010 – 2012
  + 60 credit hours completed